

# After Sales Service: IST shop and Preventive Maintenance Contract

## Innovative new services from IST METZ

In order to benefit fully from all the production possibilities offered by the latest technology, it is vital to use an equally high performance UV curing system. The outstanding performance of an IST UV system is achieved by the use of components specifically de-signed to perform together in the system. To ensure that you constantly achieve outstanding curing results, IST METZ is offering two new services:

- The IST shop - the most important spare parts available to you on-site 24 hours a day, 7 days a week
- The IST Preventive Maintenance Contract ensures consistently excellent results from your IST UV system.

## IST original parts – guaranteed quality and performance

All components in an IST UV system are specifically designed to perform together to achieve excellent curing results. The guaranteed high quality of IST-branded components ensures consistently excellent performance of the system.



**IST-branded UV lamps, the heart of excellent UV systems**



**The IST shop is – adopted to your needs – available in two sizes**

## Your IST shop – open 24/7

The IST shop provides your own IST subsidiary on-site. The most important IST spare parts are available for use 24 hours a day, 7 days a week, minimising production downtime waiting for replacement parts.

Re-ordering parts is simple – simply tick the parts used on your individual fax-back order form and fax it back for immediate replacement parts.

## Stocks tailored to your individual requirements

The IST shop stocks the most important consumables required by all IST UV systems plus a range of components individually tailored to your IST system.

The basic equipment generally consists of:

- UV and IR lamps
- Reflectors / selective mirrors
- Pneumatic components
- Position switches
- Filter pads
- Temperature control elements
- Servo units
- High voltage monitoring devices
- Control and regulating units
- Cleaning kit for lamps and reflectors

## IST shop – Benefits

- Individualised stocks tailored to the needs of your IST UV system
- Secure storage of spare parts in the lockable, metal IST cabinet.
- Simple re-ordering process for replacement parts with your personal fax-back order form.



## Service Plus – The IST Preventive Maintenance Contract

Regular scheduled maintenance reduces the risk of expensive, unforeseen downtime and also ensures that you constantly achieve excellent curing results. The IST Preventive Maintenance Contract offers the flexibility of choosing from over 50 different checks and procedures for your system with the reassurance of having a fixed price for your maintenance work. Regular preventive maintenance from IST will ensure many years of excellent performance, outstanding curing results and efficient operation from your IST UV system.

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